

# Jet Towel Hand Dryer

## Frequently Asked Questions

### 1) What is it?

A new technology to dry your hands which does not rely on heat but instead forces water from hands using a high speed sheet of air.

### 2) How does it work?

Water is forced off your hands as you withdraw them from the dryer. This method is very quick, drying hands within 10-12 seconds, unlike conventional hot air dryers which can typically take 30+ seconds.

### 3) Is it hygienic?

- Jet Towel collects the waste water removed from your hands safely in a drain tank at the base of the dryer. This means no more wet walls, floors or clothes.
- The unit is made from anti-microbial material and utilises Silver Ion technology to prevent bacteria on both external and internal surfaces (including the waste water collected).
- Operation of the dryer is automatic and therefore no contact is required by the user.

### 4) Why should I use one?

There are many reasons why you should invest in Jet Towel:

- It actually works!
- Hands are dried in a fraction of the time when compared to conventional dryers.
- Energy consumption is a fraction of conventional dryers.
- Jet Towel is very quiet when compared with conventional electric dryers.
- Very hygienic, no touch operation.
- Designed for long service life utilising the very latest motor technology.
- It can form part of your CO<sub>2</sub> reduction strategy and assist in making your business 'greener'.

### 5) It seems expensive, will it last?

Firstly, your reduction in energy consumption will save you money. A basic cost study calculator can be found on the Jet Towel website [Downloads section] and you can use it to calculate your own on-site savings. Secondly, the motor technology has been tested to exceed operations of 400 uses every day for 7 years, ensuring long service life.

### **6) Ok, so how often will I need to attend to it?**

- The drain tank has the capacity to hold approximately 800 uses and will need to be emptied thereafter. However if the tank is left unattended for very long periods, the water will vent slowly onto the floor to leave the dryer operational.
- A life time filter which protects the motor from dust and debris will require occasional cleaning.
- As the anti-microbial properties run through the material itself, you can use alcohol based products to clean the surfaces.

### **7) What colours are available?**

White or Silver/Charcoal.

### **8) Why have a heater?**

- The Jet Towel accelerates air to 180mph (90 m/s) which can create an element of wind chill, particularly if the installation is in a cold environment (e.g. warehouse, outhouse etc).
- Many customers will leave the heater on during cold periods but may switch it off in summer.

### **9) If I have the heater on, will it dry hands quicker?**

The Jet Towel's method of drying is by forcing the water off your hands, not by using heat. However the heater may offer a minimal drying improvement of 1-2 seconds.

### **10) What happens if someone jams an object in the dryer?**

A safety cut-off ensures the dryer is switched off within 30 seconds.

### **11) What are the controls for?**

The unit has three basic controls:

- A mains On/Off switch to switch off the unit when undertaking cleaning.
- A heater On/Off switch to control the heater.
- Air Volume to control air speed.

### **12) What is special about the motor?**

Unlike many motors, the Jet Towel uses a DC Brushless Motor which has a long service life, being able to be used for over 3600 hours.

### **13) Can I buy replacement drain tanks and motor filters?**

Yes.

### **14) How high should I mount the unit from the floor?**

The minimum height from the floor to the foot of the dryer is 150mm however the installation manual provides clear advice on mounting heights for both men's & women's washrooms. The installation manual can be found on the Jet Towel website [Downloads section] or a copy can be provided in PDF format upon request.

**15) Is this dryer being used by any 'well known' companies?**

Yes. Case studies from various customers can be found on the website [Case Studies section] or PDF copies can be provided upon request.

**16) If I need support or have any further questions, who can I contact?**

For further information and demonstrations, please use the contact details below. Alternatively, you can complete the Request Information form on the Jet Towel website and a representative will contact you shortly after.

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